



## A growing online resource for farmers, by farmers.

In February 2018, the USDA's Farm Production and Conservation mission area released **farmers.gov** - a dynamic, mobile-friendly public website combined with an authenticated portal where customers can apply for programs, process transactions, and manage accounts.

## Features built around customer feedback.

The vision of farmers.gov is to provide farmers, ranchers, and forest landowners with online self-service applications, educational materials, engagement opportunities, and business tools to increase efficiency and productivity while preserving and fostering long-held traditional relationships between local USDA offices and producers.

With feedback from customers and field employees who serve those customers, farmers.gov delivers self-service applications, education, engagement, and tools around their needs and ideas through a streamlined, farmer-centered approach – bringing the most usable information together in a new way.

View the **Farmers.gov Playbook** (https://www.farmers.gov/playbook) to learn about the farmers.gov vision, farmer-centered design principles, and features. The playbook, published publicly for full transparency, tracks progress on the farmers.gov features.

## Features available now.

A few current features built for farmers, by farmers include:

- •An **H-2A Visa Program page and interactive checklist tool** that delivers a custom checklist with application requirements, fees, forms, and timeline built around a producer's hiring needs. Producers can print the checklist or download calendar events from the checklist directly to their personal devices.
- •The ability for individual producers to view farm loans information, history, and payments for USDA farm loans.
- •The Market Facilitation Program and 2017 Wildfire and Hurricane Indemnity Programs applications that producers can track in the farmers.gov portal.
- •The **Disaster Assistance Discovery Tool** on the farmers.gov website. The discovery tool walks each producer through five simple questions in a turbo-tax type experience for a personalized list of USDA disaster assistance programs that might meet their business needs.
- •A farmers.gov blog and FarmersGov Twitter, YouTube, Instagram, Facebook, and Flickr social media channels to deliver usable stories for, by, and about farmers, ranchers, and forest landowners.

These and other farmer-focused features are being built through an agile, iterative process to deliver the greatest immediate value to America's agricultural producers – helping farmers and ranchers *do right, and feed everyone.* 

**Grow With Us** 

Farm Service Agency

Natural Resources Conservation Service

Risk Management Agency