Acknowledgement of Request

Acknowledgement of Request and Request for Additional Information Letter

Notice of Approval Letter

Notice of Withdrawal Letter

Adverse Decision Letter

Borrower submits new application, process starts over

Borrower may request reconsideration, mediation, or may appeal to the National Appeals Division (NAD)

Acknowledgement of Request and Notice of Complete Request Letter

Notice of Approval Letter

Notice of Approval Letter

Adverse Decision Letter

Borrower may request reconsideration, mediation, or may appeal to the National Appeals Division (NAD)